



Taking the step into Residential Aged Care is not an easy decision to make. You need to find a new home. A new place to live.

What are you looking for in a Residential Aged Care Facility?

There are a lot of aged care placement services available, who simply recommend Residential Aged Care Facilities based on location and availability. More importantly, some recommendations may be based on established relationships and financial arrangements with Aged Care Providers.

We don't do this.

We understand that every person has their own particular needs and expectations, when considering a Residential Aged Care facility so, to us, it's not simply researching facilities on-line, calling people we know, it's about getting out there and doing the leg work for you.

We offer a premium service – Quite simply, we do the Residential Aged Care Shopping for you. We will conduct full site 'mystery tours' in the facilities in your preferred location. We will assess whether each of these facilities will meet all your personal needs, nursing preferences and choices.

Recent Customer Feedback:

"That facility we found seemed perfect, however we are so thankful that we engaged you and your team. We just saw a news story and was horrified to see what has been happening behind the scenes –we will be forever grateful that we made an informed decision. Mum is delighted and settling in well."

About The HDR Group

The HDR Group is an independent company which doesn't accept financial rewards or benefits from any Residential Aged Care Providers (and never will) so you can be assured that the reports we provide are unbiased. We work on a fee for service model.

Our Director, Rhonda Withers is a Registered Nurse with over 15 years Residential Aged Care Management and Quality Auditing experience and along with our industry experienced team, we can assess Residential Facilities like no other. We look for evidence of exceptional clinical care, service offerings and ambiance.

